



## CAPABILITY STATEMENT

# Remedial building for insurers and loss adjusters

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We find where the water is getting in, so the repair addresses the cause and the claim does not come back.

## 01 Company overview

Advance Remedial is a Melbourne-based remedial building contractor and registered building practitioner, focused on water ingress diagnosis and rectification.

We are engaged by owners corporations, strata and asset managers on buildings where a leak has to be traced to its true source before it can be repaired. We combine the investigative depth of a waterproofing specialist with the ability to complete the repair: the same team that diagnoses where the water is getting in also carries out the rectification and makes the building good.

## 02 What separates us

Most water damage claims are scoped from the damage. A stain on a ceiling is repaired, the finish is made good, and the claim closes. If the entry point was metres away at a failed flashing or a defective membrane, the same loss returns against the same policy.

We investigate first. Every engagement begins by tracing the water to its entry point and identifying what failed, and the rectification is designed against that finding. Because we are a registered building practitioner rather than a single trade, the repair is not limited to the part we happen to perform: we hold the associated trades the waterproofing repair requires under one contract, with one point of accountability and one warranty.

## 03 Services

|                                      |                                                                                                                             |
|--------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| <b>Leak detection and diagnosis</b>  | Controlled flood testing, moisture mapping, thermal imaging and cavity camera inspection to trace water to its entry point. |
| <b>Cause reporting</b>               | Written identification of the failure, with date-stamped photographs and an itemised scope of works.                        |
| <b>Waterproofing remediation</b>     | Balconies, terraces, podiums, planter boxes, wet areas, basements and retaining walls.                                      |
| <b>Associated building works</b>     | Concrete repair, structural carpentry, rendering, tiling and screeds where the waterproofing repair requires them.          |
| <b>Reinstatement and making good</b> | Plaster, rendering, flooring, skirting, painting and finishes returned to as-new condition.                                 |
| <b>Certification</b>                 | Completion certificate and warranty documentation on handover.                                                              |

## 04 Credentials and compliance

Verification documents are available on request and can be issued directly to a panel administrator or prequalification platform.

|                                               |                                                                                                 |
|-----------------------------------------------|-------------------------------------------------------------------------------------------------|
| Registered building practitioner              | Registered with the Victorian Building Authority (CB-L 19977)                                   |
| Queensland building and waterproofing licence | Licence number 15547311                                                                         |
| Public liability                              | \$5 million                                                                                     |
| Professional indemnity                        | \$2 million                                                                                     |
| Workers compensation                          | Current                                                                                         |
| Strata Community Association                  | Member                                                                                          |
| Australian Institute of Waterproofing         | Member                                                                                          |
| Safety                                        | SWMS prepared for every project, under a documented OHS management system.                      |
| Standards                                     | AS 3740 (internal wet areas), AS 4654 (external above-ground waterproofing) and NCC compliance. |
| Warranties                                    | Manufacturer-backed system warranties from 7 to 20 years.                                       |



Registered with the Victorian Building Authority, a member of the Strata Community Association and a member of the Australian Institute of Waterproofing.

## 05 Coverage

Melbourne and Victoria. Priority attendance for leak inspections and urgent make-safe works across metropolitan Melbourne.

## 06 Why adjusters use us

|                             |                                                                                                                                                                   |
|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Cause, not symptom</b>   | Water rarely appears where it enters. We trace it to the entry point, so the rectification addresses the failure rather than the damage it left behind.           |
| <b>Findings in writing</b>  | Written identification of the failure with date-stamped photographs and an itemised scope of works, so the file shows what failed and what it takes to put right. |
| <b>One team, not five</b>   | The whole repair under one contractor. The same team that fixes the waterproofing handles the associated trades and the reinstatement.                            |
| <b>Fewer repeat claims</b>  | Rectifying the cause is what stops the same loss returning against the same policy.                                                                               |
| <b>Records for the file</b> | Completion certificate, warranty documentation and a photographic record on handover.                                                                             |

## 07 Experience

Owners corporations, strata-managed buildings and commercial and institutional assets across metropolitan Melbourne, including basements and car parks.

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|----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Bond Quarter</b><br>Owners corporation                            | Seven-level basement below the natural water table. Purpose-engineered waterproofing and drainage management; ingress permanently resolved and the car stacker returned to service. |
| <b>Wallace Residence</b><br>Strata / builder                         | Prefabricated bathroom pods installed building-wide without water stops. One common defect diagnosed, one repeatable rectification delivered across every affected apartment.       |
| <b>International School of Victoria</b><br>Institutional asset owner | Four accumulated membrane layers removed and the substrate rectified before reinstatement.                                                                                          |
| <b>Preston car park</b><br>Owners corporation / asset manager        | Long-neglected car park ingress diagnosed, scoped and rectified.                                                                                                                    |



## 08 CONTACT

We find where the water is getting in, and fix it properly.

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